



Zhono Chips Verified Compatible with New HP Firmware Upgrade for 965&712 Series Printers

Dear Valued Customers,

HP released the new firmware 005.2607A for the 712 series in China on March 3, 2026, and for the 965 series internationally on March 12, 2026.

After thorough testing, our engineers verified that all the compatible chips for **963/964/712** will continue to **operate normally** with this OEM firmware upgrade.

Zhono Firmware Upgrade Record for HP 965 Series Printers			
Cartridge Code	Upgraded Firmware Version	Firmware Push Method	Zhono Chips Tested after Firmware Upgraded
HP 963	005.2607A	Wi-Fi	Chips with etched image AA remain unaffected
HP 964			
HP 712			Chips with etched image V1 remain unaffected

Important Notes and Suggested Solutions

1. Zhono compatible HP 965 chips without the AA etching (the old version) may not operate correctly with the latest firmware. Please contact your sales representative for guidance.
2. To avoid potential compatibility issues, we recommend disabling automatic printer firmware updates, and refraining from installing manual updates.
3. If you experience any chip-related malfunctions, please contact your sales representative.
4. Zhono will continue to closely monitor OEM firmware upgrades to deliver secure and reliable chip solutions for our customers. If you have any questions regarding printer firmware, please contact your sales representative.

Thank you for your support.

Sincerely yours,

March 18, 2026

Zhono