

## Zhono Chips Verified Compatible with New HP Firmware Upgrade for 925 Series Printers

Dear Valued Customers,

HP released a new firmware (version: 6.23.6.8-202602030648) on March 4, 2026.

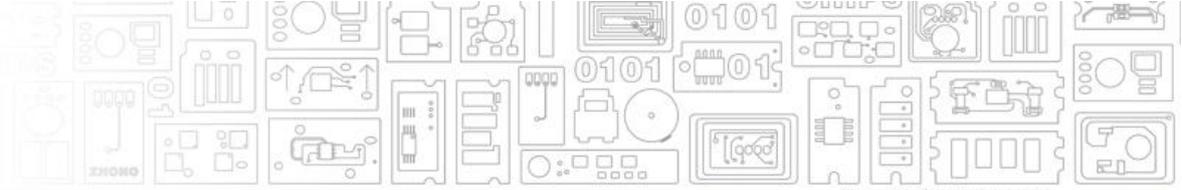
After thorough testing, our engineers verified that Zhono compatible chips for **923/924/925** will continue to **operate normally** with this OEM firmware upgrade.

Zhono Firmware Upgrade Record for HP 925 Series Printers			
Cartridge Code	Upgraded Firmware Version	Firmware Push Method	Zhono Chips Tested after Firmware Upgraded
HP 923	6.23.6.8-202602030648	Website / Wi-Fi	Chips with etched image AA remain unaffected
HP 924			Chips with etched image AA remain unaffected
HP 925			Chips with etched image AC remain unaffected

### Important Notes and Suggested Solutions

1. Zhono Compatible HP 925 chips with the *AC* etching may not operate correctly with the latest firmware. Please contact your sales representative for guidance.
2. To avoid potential compatibility issues, we recommend disabling automatic printer firmware updates, and refraining from installing manual updates.
3. If you experience any chip-related malfunctions, please contact your sales representative.
4. Zhono will continue to closely monitor OEM firmware upgrades to deliver secure and reliable chip solutions for our customers. If you have any questions regarding printer firmware, please contact your sales representative.

Thank you for your support.



Sincerely yours,

March 4, 2026

Zhono