

Zhono Chips Verified Compatible with New HP Firmware Upgrade for W2180 Series Printers

Dear Valued Customers,

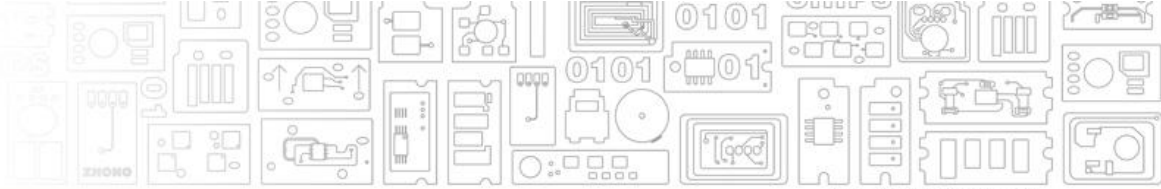
HP released a new firmware (version: 6.28.1.35) on December 3, 2025.

After thorough testing, our engineers verified that **except for the Zhono compatible color M chips** featuring the etched image *AA* of model **W2220A**, all other compatible chips for models **W2180/2190/2220** will continue to operate normally with this OEM firmware upgrade.

Zhono Firmware Upgrade Record for HP W2180 Series Printers				
Cartridge Code	Model	Upgraded Firmware Version	Firmware Push Method	Zhono Chips Tested after Firmware Upgraded
W2180A	HP LaserJet Pro MFP 3301	6.28.1.35	Wi-Fi	Chips with etched image AA remain unaffected
W2180X				Chips with etched image AA remain unaffected
W2190A	HP LaserJet Pro MFP 3302			Chips with etched image AA remain unaffected
W2190X				Chips with etched image AA remain unaffected
W2220A	HP LaserJet Pro 3388			Chips with etched image AA remain unaffected except for color M chip
W2220X				Chips with etched image AA remain unaffected

Important Notes and Suggested Solutions

1. The color M chips with the *AA* etching (Model W2220A) may not operate correctly with the latest firmware. Please contact your sales representative for guidance, or upgrade the chips using a Zhono update device.
2. To avoid potential compatibility issues, we recommend disabling automatic printer firmware updates, and refraining from installing manual updates.
3. If you experience any chip-related malfunctions, please contact your sales representative.



4. Zhono will continue to closely monitor OEM firmware upgrades to deliver secure and reliable chip solutions for our customers. If you have any questions regarding printer firmware, please contact your sales representative.

Thank you for your support.

Sincerely yours,

December 4, 2025

Zhono